

## Important Information About Return to Full Service & the Notice Form

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1. Detroit Edison's MPSC-approved Retail Access Service Rider governs the components of the Electric Choice Program. Section 5 titled "Term, Commencement, and Return to Full Service," requires the customer to provide Detroit Edison with notice in order to avoid certain Commission approved additional charges.

The following are some key components of the Return to Service program:

- Retail Access shall have a minimum term of two years.
- Current Electric Choice Customers shall have until December 1, 2008 to provide notice of their intent to take Full Service from Detroit Edison during the following summer, defined as the billing periods from June 1 through September 30, 2009. Submission of such notice obligates the customer to return to Full Service in the month specified and to take such service for one year.
- Any customer who provides notice by the deadline, and has completed the retail access minimum term, may return without additional MPSC approved charges.
- Any customer who provides notice for summer 2009, but has not completed the retail access minimum term, shall be required to pay the higher of the applicable tariff energy prices or the market priced power charge for any power taken from the utility until they have completed the retail access minimum term.
- Any customer who fails to give notice for summer by the deadline and then takes Full Service during the summer shall be required to pay the higher of the applicable tariff energy prices plus 10%, or the market priced power charge plus 10% for any power taken from the utility (summer premium).
- Any customer, who fails to give notice by the deadline for summer 2009, and then returns to Full Service will be asked to select a return pricing option: Option 1—12-month commitment, or Option 2—Short-term Full Service with Market Pricing. Such returning customers who select Option 1, and have completed their Electric Choice minimum stay, will return to normal tariff Full Service pricing for the non-summer months, but still must pay the summer premium in 2009.

2. You may download the **Notice of Customer Intent to Return to Full Service during Summer of 2009 form**, to provide Detroit Edison of your intent to return to Full Service.
3. **Reminder: If you do not intend to return to Detroit Edison Full Service rates on or before September 30, 2009, you should not return a notice form.**

**Instructions:**

**A. Part 1—Customer Information**

- Complete with customer account information as shown on your DTE Energy bill.
- List the electric meter number(s) as shown on your DTE Energy bill, if you have multiple electric meters at your location, please include a separate list.

**B. Part 2—Customer Authorization** must be completed, signed and dated by an individual authorized to make changes to your account. Be sure to include return month (for example, “July”), and a contact phone number.

**Things to Remember:**

1. Your Notice of Intent to Return to Full Service is binding, and may not be changed or revoked, for any reason, after the deadline of December 1, 2008. **We strongly recommend you review your AES contract Terms & Conditions as you consider this decision.**
2. You have the right to revoke or modify your Notice, in writing, before the deadline of December 1, 2008.
3. Return to Full Service will occur on the regular meter reading date of the month you specify. Your one-year commitment to remain on Full Service begins at that time.
4. Notice forms must be mailed or faxed to:

**Mail to:**  
Detroit Edison Electric Choice  
2000 2<sup>nd</sup> Ave., Room 323 WCB  
Detroit, MI 48226

**FAX to:** Electric Choice Customer Support  
313-235-3700 or 313-235-0531

5. We recommend you keep a copy of your completed notice form for your records.
6. Detroit Edison will acknowledge receipt of your submitted notice form, if mailed or faxed to the address or fax listed above.
7. Incomplete forms will be returned by U.S. Mail, with instructions for completion and return.